



## MANSFIELD INDEPENDENT SCHOOL DISTRICT

---

*A Destination District Committed to Excellence.*

August 11, 2020

Dear Mansfield ISD Families:

We have been continually reviewing and revising our plan for device pickup. To date, more than 15,000 devices have been distributed and I want to once again apologize to those of you who experienced long wait times. As we continue to collect devices, each device must be re-imaged prior to being distributed, which has caused another delay.

**Instead of waiting in line, [CLICK HERE](#) to complete a form indicating that your student or students still need a device. The devices will be delivered to the home address indicated on your student's registration as soon as they are ready.** Deliveries will be made using proper social distancing to ensure the safety of our families and our staff. All remaining devices will be delivered using this process. Please do not come to the pickup sites.

**As a reminder, students do not need to use a district-owned device.** Any device with an Internet connection can be used to access all programs and apps needed for virtual learning. I want to also assure you that students who are unable to get a device before school starts tomorrow will not be penalized in any way.

This process has not reflected the excellence people expect from MISD. We are doing everything we can to correct it. Again, my sincerest apologies as we continue to work through this together.

Thank you for your continued support and patience.

Sincerely,

Dr. Kimberley Cantu  
Superintendent of Schools